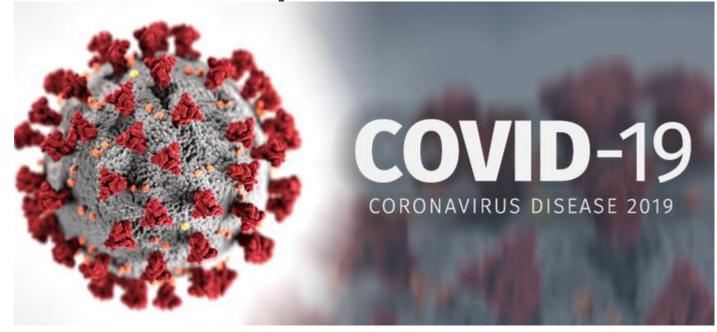


MFSA: COVID-19 INFORMATION: Lockdown Data Gathering 6 April 2020



Dear MFSA Members

The MFSA needs to understand exactly what the situation with our members are in respect of the COVID-19 pandemic. In this regard we have compiled a survey to our members. The answers to these questions will put us in a better position to understand the economic and financial effect of COVID-19 on our members.

As indicated to you last week we engaged both the Ministers of Finance and of Trade and Industry regarding the issue of micro financiers and our wish to be included as essential services. We are still in that process and will provide feedback once we have had word from the Ministers.

We urge all our member to complete the questionnaire as a matter of urgency in order for us to have a better understanding of the challenges our members are facing during the lockdown. These surveys are quite common over this period in time to provide insight into the secondary consequences faced by various industries and businesses.

The survey can be accessed at the following link: <u>https://docs.google.com/forms/d/e/1FAIpQLSfu9pqUq7QQuZFUyxxgXZb9c0ZelfW-XQykICETP0xnqmagog/viewform</u>

Members must complete this survey and must do so expeditiously.

The MFSA appreciates your cooperation in these difficult times.

Best wishes, Hennie Ferreira CEO | MicroFinance South Africa



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