



# **Digital AGM & Conference**

## **11 November 2020**

### ***09h00 for 10h00***





# GRIT

**“Grit, the raw endurance, perseverance and passion that keeps you going despite obstacles.”**

**- Anonymous**







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## 11 November 2020

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# VIRTUAL PLATFORM

## Virtual Platform: Remo

**Remo Event Guide:** [https://c5bba634-c2f9419f-94ddf3b79139306b.filesusr.com/ugd/159d1c\\_f700db8e05734faf88220465cd75285d.pdf](https://c5bba634-c2f9419f-94ddf3b79139306b.filesusr.com/ugd/159d1c_f700db8e05734faf88220465cd75285d.pdf)

**Please use this link to join our AGM & Conference on 11 November 2020 at 09h00:**  
<https://live.remo.co/e/mfsa-digital-agm-and-conference>

## Important!

**Please make sure that you use the correct web browser as per event guide when using the link to join.**

### Browser Compatibility

Make sure your browser is updated to the latest version.



On Mac desktops and laptops, Remo is compatible with: Chrome, Safari & Firefox



On Window 10 desktops and laptops, Remo is compatible with: Chrome & Firefox



On iPhone, Remo is compatible with: Safari



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# Digital AGM & Conference 2020

**Moderators - Hennie Ferreira &  
Leonie van Pletzen**





# AGENDA AGM



**Pakie Mphahlele**  
Chairperson



**Niresh Gopichand**  
Treasurer



**Hennie Ferreira**  
CEO



**Leonie van Pletzen**  
Operations Manager

**09h00**

**Onboarding & Networking**

**10h00**

**Opening & Announcements**

**PM & HF**

**Confirmation of Quorum**

**PM**

**Attendance & Apologies**

**PM**

**Approval of Minutes of AGM 2019**

**PM**

**Matters Arising**

**PM**

**Operations Report**

**LvP**

**Financial Report**

**NG**

• Approval of Audited Financial Statements

• Appointment of Auditors

**Chief Executive Officer Report**

**HF**

**Chairman's Report**

**PM**

**Announcement of Board of Directors**

**HF**

**Motions**

**HF**

**Date of Next Meeting: 19 August 2021**

**HF**

**11h00**

**Closure & Adjournment**

**HF**



# AGENDA CONFERENCE

<b>11h15</b>	<b>Welcome and opening GRIT - Angela Duckworth Keynote Speaker: Dr. Roelof Botha</b>
<b>12h15</b>	<b>Comfort Break and Exhibition</b>
<b>12h30</b>	<b>Welcome back Greg Minnaar – This is Home DebiCheck Interview Maurits Pretorius - PASA Industry Executive Panel Discussion</b>
<b>12h35</b>	
<b>12h45</b>	
<b>13h20</b>	
<b>14h10</b>	<b>Comfort Break and Exhibition</b>
<b>14h25</b>	<b>Consumer Protective Speaker: Magauta Mphahlele Thank You's &amp; Wrap up</b>
<b>15h00</b>	
<b>15h05</b>	<b>Exhibition and Networking</b>



# KEYNOTE SPEAKER

## Dr. Roelof Botha



**Economist & Joint Managing Director of GOPA Group SA.**

**He has also been an economic advisor to PricewaterhouseCoopers for the past 26 years. Over the past three decades, more than 400 companies & employer organizations have utilized his services in providing forecasts of economic indicators, mostly for purposes of strategic planning. For a provocative keynote that provides a balanced and authoritative perspective on South Africa's economic and political outlook – mingled with a delightful and always welcome sense of humour – Dr. Roelof Botha will add an insightful and thought-provoking element to our conference.**



# AUTHOR & SPEAKER

## Professor Angela Duckworth



Angela Duckworth is the founder and CEO of Character Lab, a nonprofit whose mission is to advance scientific insights that help children thrive. She is also the Rosa Lee and Egbert Chang Professor at the University of Pennsylvania, faculty co-director of the Penn-Wharton Behavior Change For Good Initiative, and faculty co-director of Wharton People Analytics.

A 2013 MacArthur Fellow, Angela has advised the White House, the World Bank, NBA and NFL teams, and Fortune 500 CEOs.

Angela's TED talk is among the most-viewed of all time. Her book GRIT: The Power of Passion and Perseverance is a #1 New York Times best seller.

# TRULY SOUTH AFRICAN MTB

## Greg Minnaar



Greg Minnaar (born 13 November 1981) is a South African World Champion mountain bike racer competing in downhill cycling. He currently competes in the Mountain Bike World Cup points series races, in the Elite Downhill event. Minnaar is currently the most prolific winner among male professional downhill mountain bike racers, with 23 world cup career victories.



# **DEBICHECK INTERVIEW**

## **Maurits Pretorius - PASA**



**His forte and passion has always been strategy development, change and transformation enablement and he has either been involved in or personally lead several large strategic change projects in one of South Africa's largest banks and lately, also for the industry as a whole.**

**His formal qualifications include a Law degree at the University of Pretoria and degrees in Psychology at University of Pretoria (Honors-degree) and Industrial Psychology at NWU (Masters-degree CUM LAUDE). He also holds a Diploma in Clinical Organizational Psychology (CUM LAUDE) and an Executive Master's degree, both obtained through INSEAD in France.**

**He is currently the Chief Strategy Officer at PASA and in this capacity involved with the implementation of DebiCheck, a new authenticated collections capability, and Project Future, a new rapid payment system, that will also in time introduce a new platform-based architecture as well as additional payments functionalities to South Africa. He is also deeply involved with the NPS and PASA review and the optimization of PASA's current operating model.**

**His current past times includes cycling and competitive long distance target shooting.**



# CONSUMER PROTECTIVE SPEAKER

## Magauta Mphahlele



**Magauta is one of the MFSA Board of Directors, she is also the Ombudsman for the ConsumerGoods and Services Ombud (CGSO). Apart from her role as the ombud, Mphahlele wears other hats. She is the founder and chief executive of Ithuseng Credit Solutions, a 100% female-owned registered alternative dispute resolution agent that mediates disputes between credit providers and consumers.**

**She is an accredited court-annexed mediator and registered debt counsellor; and has more than 18 years' experience in credit and consumer protection.**

**She also serves as a board member on various consumer bodies. Under her leadership as the consumer law reform project manager at the Department of Trade and Industry, the CPA and the National Credit Act were passed into law.**

**Her passion is to ensure a healthy and fair credit and consumer protection market in South Africa through influencing policy and legislation as well as empowering consumers with information about their rights, obligations and options when they are experiencing financial difficulties.**



# PANELLISTS

**Frances Fraser (Vice Chairperson - MFSA)**

**Marius Jonker (ADRA)**

**Bongi Kunene (BASA)**

**Howard Gabriels (Credit Ombud)**

**Darrel Beghin (SACRRA)**



**Frances Fraser - Facilitator**



**Marius Jonker (ADRA)**



**Bongi Kunene (BASA)**



**Darrel Beghin (SACRRA)**



**Howard Gabriels (Credit Ombud)**





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