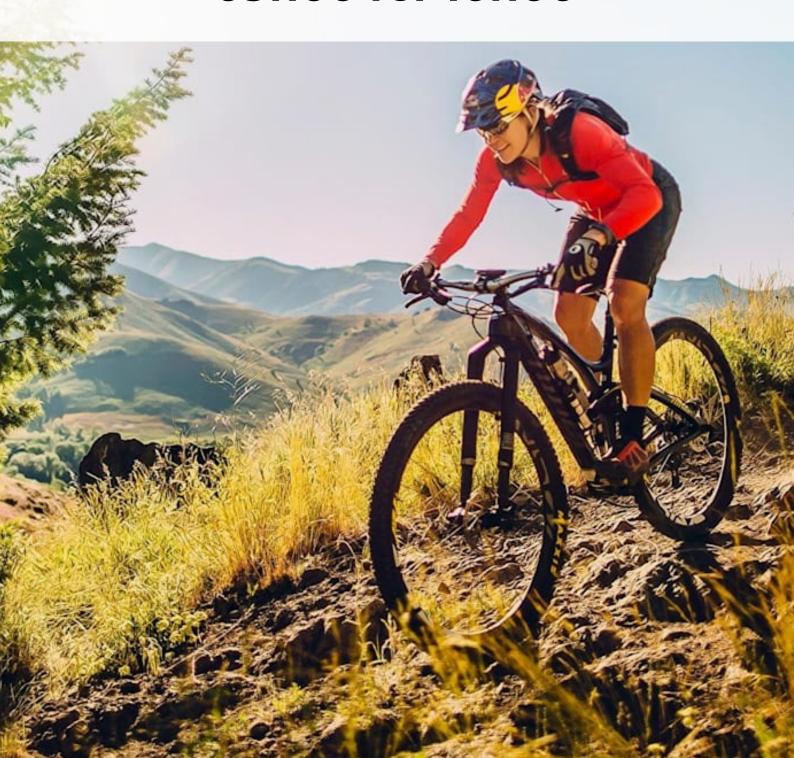


Digital AGM & Conference 11 November 2020 09h00 for 10h00



GRIT

"Grit, the raw endurance, perseverance and passion that keeps you going despite obstacles."

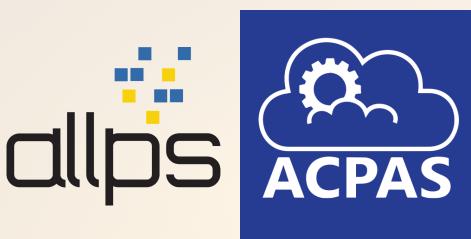
- Anonymous





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VIRTUAL PLATFORM

Virtual Platform: Remo

Remo Event Guide: https://c5bba634-c2f9 419f-94dd f3b79139306b.filesusr.com/ugd/159d1c_f700d b8e05734faf88220465cd75285d.pdf

Please use this link to join our AGM & Conference on 11 November 2020 at 09h00:

https://live.remo.co/e/mfsa-digital-agmand-conference

Important!

Please make sure that you use the correct web browser as per event guide when using the link to join.





Digital AGM & Conference 2020

Moderators - Hennie Ferreira & Leonie van Pletzen





AGENDA AGM



Pakie Mphahlele Chairperson



Niresh Gopichand Treasurer



Hennie Ferreira CEO



Leonie van Pletzen Operations Manager

HF

PM

HF

HF

HF

09h00	Onboarding & Networking	
10h00	Opening & Announcements	PM & HF
	Confirmation of Quorum	РМ
	Attendance & Apologies	РМ
	Approval of Minutes of AGM 2019	РМ
	Matters Arising	РМ
	Operations Report	LvP
	Financial Report	NG
	Approval of Audited Financial StatementsAppointment of Auditors	

Chief Executive Officer Report Chairman's Report Announcement of Board of Directors Motions

Date of Next Meeting: 19 August 2021 HF **Closure & Adjournment**

11h00

AGENDA CONFERENCE

11h15	Welcome and opening GRIT - Angela Duckworth Keynote Speaker: Dr. Roelof Botha
12h15	Comfort Break and Exhibition
12h30 12h35 12h45 13h20	Welcome back Greg Minnaar – This is Home DebiCheck Interview Maurits Pretorius - PASA Industry Executive Panel Discussion
14h10	Comfort Break and Exhibition
14h25 15h00	Consumer Protective Speaker: Magauta Mphahlele Thank You's & Wrap up
15h05	Exhibition and Networking



KEYNOTE SPEAKER

Dr. Roelof Botha



Economist & Joint Managing Director of GOPA Group SA.

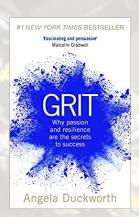
He has also been an economic advisor to

PricewaterhouseCoopers for the past 26 years. Over the
past three decades, more than 400 companies &
employer organizations have utilized his services in
providing forecasts of economic indicators, mostly for
purposes of strategic planning. For a provocative keynote
that provides a balanced and authoritative perspective on
South Africa's economic and political outlook – mingled
with a delightful and always welcome sense of humour –
Dr. Roelof Botha will add an insightful and thoughprovoking element to our conference.

AUTHOR & SPEAKER

Professor Angela Duckworth





Angela Duckworth is the founder and CEO of Character Lab, a nonprofit whose mission is to advance scientific insights that help children thrive. She is also the Rosa Lee and Egbert Chang Professor at the University of Pennsylvania, faculty co-director of the Penn-Wharton Behavior Change For Good Initiative, and faculty co-director of Wharton People Analytics.

A 2013 MacArthur Fellow, Angela has advised the White House, the World Bank, NBA and NFL teams, and Fortune 500 CEOs.

Angela's TED talk is among the most-viewed of all time. Her book GRIT: The Power of Passion and Perseverance is a #1 New York Times best seller.

TRULY SOUTH AFRICAN MTB

Greg Minnaar





Greg Minnaar (born 13 November 1981) is a South African World Champion mountain bike racer competing in downhill cycling. He currently competes in the Mountain Bike World Cup points series races, in the Elite Downhill event. Minnaar is currently the most prolific winner among male professional downhill mountain bike racers, with 23 world cup career victories.

DEBICHECK INTERVIEW

Maurits Pretorius - PASA



His forte and passion has always been strategy development, change and transformation enablement and he has either been involved in or personally lead several large strategic change projects in one of South Africa's largest banks and lately, also for the industry as a whole.

His formal qualifications include a Law degree at the University of Pretoria and degrees in Psychology at University of Pretoria (Honors-degree) and Industrial Psychology at NWU (Masters-degree CUM LAUDE). He also holds a Diploma in Clinical Organizational Psychology (CUM LAUDE) and an Executive Master's degree, both obtained through INSEAD in France.

He is currently the Chief Strategy Officer at PASA and in this capacity involved with the implementation of DebiCheck, a new authenticated collections capability, and Project Future, a new rapid payment system, that will also in time introduce a new platform-based architecture as well as additional payments functionalities to South Africa. He is also deeply involved with the NPS and PASA review and the optimization of PASA's current operating model.

His current past times includes cycling and competitive long distance target shooting.

CONSUMER PROTECTIVE SPEAKER

Magauta Mphahlele



Magauta is one of the MFSA Board of Directors, she is also the Ombudsman for the ConsumerGoods and Services Ombud (CGSO). Apart from her role as the ombud, Mphahlele wears other hats. She is the founder and chief executive of Ithuseng Credit Solutions, a 100% female-owned registered alternative dispute resolution agent that mediates disputes between credit providers and consumers.

She is an accredited court-annexed mediator and registered debt counsellor; and has more than 18 years' experience in credit and consumer protection.

She also serves as a board member on various consumer bodies. Under her leadership as the consumer law reform project manager at the Department of Trade and Industry, the CPA and the National Credit Act were passed into law.

Her passion is to ensure a healthy and fair credit and consumer protection market in South Africa through influencing policy and legislation as well as empowering consumers with information about their rights, obligations and options when they are experiencing financial difficulties.

PANELLISTS

Frances Fraser (Vice Chairperson - MFSA)

Marius Jonker (ADRA)

Bongi Kunene (BASA)

Howard Gabriels (Credit Ombud)

Darrel Beghin (SACRRA)



Frances Fraser - Facilitator



Marius Jonker (ADRA)



Bongi Kunene (BASA)



Darrel Beghin (SACRRA)

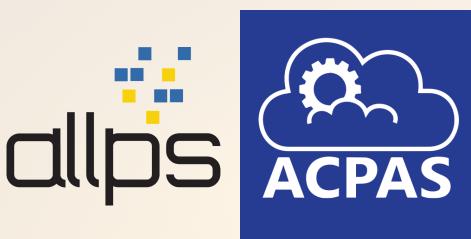


Howard Gabriels (Credit Ombud)



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